

UM Referral Management

There are some Services for which L.A. Care has Financial Responsibility that are included in one or more product lines that are L.A. Care benefits for our members.

See Benefit Grid and BHS Made Simple

L.A. Care has delegated these services to Specialty Health Plans to Administer the services to our members as follows:

- Vision—delegated to VSP
- Behavioral Health—delegated to Beacon/CHIPA
- Dental—delegated to Liberty
- Acupuncture—delegated to ASH
- Chiropractic—delegated to ASH

Because these services are L.A. Care's financial responsibility:

- **These are not carved or linked services**

The PCP should advise the member that vision (or Behavioral Health Services) are self referral services and advise the member to call VSP (or Beacon) to get more information about how to access these services.

- **See benefit grid**
- **See BHS made simple**

**L.A. Care Health Plan
Benefit Grid for Vision, Dental, Acupuncture, and Chiropractic Services**

	Eye Exam/Vision Service	Dental Benefits	Acupuncture Benefits	Chiropractic Benefits
MCLA (Med-Cal)	<p><u>MCLA Vision benefits are covered by L.A. Care</u> and are the responsibility of and provided by L.A. Care.</p> <p>L.A. Care has contracted with Vision Service Plan (VSP) to coordinate MCLA vision care and lenses.</p> <p>To find out more about eye exams and vision care coverage MCLA members should be advised to call VSP at toll free number 1-800-877-7195</p> <p>To find out more about eye exams or vision care coverage, MCLA members can also call L.A. Care Member Services at the toll free number 1-888-839-9909 TTY/TDD 711</p> <p>L.A. Care Health Plan representatives are available 24 hours a day, 7 days a week, including holidays</p>	<p><u>MCLA Dental benefits are carved out to and provided by the Medi-Cal Denti-Cal Program.</u></p> <p>Dental benefits for adults 21 and older have been restored by the Centers for Medicare and Medicaid Services</p> <p>Medi-Cal members can find a Medi-Cal dentist on the Denti-Cal Search Engine.</p> <p>For information on Medi-Cal Children or Adult dental services, Medi-Cal Members should be advised to call</p> <p style="text-align: center;">Denti-Cal at 1-800-322-6384</p> <p style="text-align: center;">or</p> <p style="text-align: center;">visit the Denti-Cal website http://www.denti-cal.ca.gov/</p> <p>To find out more about dental care coverage, MCLA members can also call L.A. Care Member Services at the toll free number 1-888-839-9909 TTY/TDD 711</p> <p>L.A. Care Health Plan representatives are available 24 hours a day, 7 days a week, including holidays</p>	<p><u>Medi-Cal Acupuncture Benefits are covered by L.A. Care and are the responsibility of and provided by L.A. Care effective July 1, 2016</u></p> <p>To find out more about Acupuncture coverage, MCLA members can call L.A. Care Member Services at the toll free number 1-888-839-9909</p> <p>TTY/TDD 711</p> <p>L.A. Care Health Plan representatives are available 24 hours a day, 7 days a week, including holidays.</p>	<p><u>Medi-Cal Chiropractic Benefits are covered for certain conditions associated with pregnancy and for MediCal members under 21 years of age. For all other MediCal beneficiaries, Chiropractic benefits are carved out to and provided by FFS Medi-Cal</u></p> <p>To find out more about Chiropractic coverage, MCLA members can call L.A. Care Member Services at the toll free number 1-888-839-9909 TTY/TDD 711</p> <p>L.A. Care Health Plan representatives are available 24 hours a day, 7 days a week, including holidays.</p>
Cal Medi-	<u>Eye Exam/Vision Service</u>	<u>Dental Services</u>	<u>Acupuncture</u>	<u>Chiropractic Benefits</u>

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Connect	<p><u>CMC vision care benefits are covered under L.A. Care</u> and are the responsibility of and provided by L.A. Care.</p> <p>L.A. Care has contracted with Vision Service Plan (VSP) to coordinate CMC vision care and lenses.</p> <p>To find out more about eye exams or vision care coverage CMC members should be advised to call VSP at toll free number 1-800-877-7195</p> <p>To find out more about eye exams or vision care coverage, CMC members can call L.A. Care Member Services at the toll free number 1-888-522-1298 TTY/TDD 711</p> <p>L.A. Care Health Plan representatives are available 24 hours a day, 7 days a week, including holidays.</p>	<p><u>CMC dental benefits are covered under L.A. Care</u> and are the responsibility of and provided by L.A. Care.</p> <p>LA Care has contracted with Liberty Dental Plan to coordinate CMC member dental benefits</p> <p><u>To access CMC dental benefits, or find a dentist</u>, CMC members should be advised to call Liberty Dental Plan at the toll free number 1-888-700-5243.</p> <p>LIBERTY Dental Plan administers and coordinates the CMC dental benefits offered through Liberty and the specific adult dental benefits offered through the Denti-Cal Program.</p> <p>If the CMC member is also a member of Denti-Cal, either directly through the State of California or through one of the three managed care options in Los Angeles County through the PHP program, the CMC member is also covered for specific services when those services are provided by a Denti-Cal or PHP provider.....</p> <p>To find out more about dental coverage, CMC members can call L.A. Care Member Services at the toll free number 1-888-522-1298 TTY/TDD 711</p> <p>L.A. Care Health Plan representatives are available 24 hours a day, 7 days a week, including holidays.</p>	<p><u>CMC Medicare</u> There is No coverage under the member's CMC Medicare benefit for Acupuncture</p> <p><u>CMC Medi-Cal</u> However, under the CMC member's Medi-Cal Benefit, Acupuncture benefits are the responsibility of and provided by L.A. Care effective July 1, 2016</p> <p>To find out more about acupuncture coverage, CMC members can call L.A. Care Member Services at the toll free number 1-888-522-1298 TTY/TDD 711</p> <p>L.A. Care Health Plan representatives are available 24 hours a day, 7 days a week, including holidays.</p>	<p><u>CMC Chiropractic benefits are Covered under L.A. Care</u> and are the responsibility of and provided by L.A. Care.</p> <p>L.A. Care has contracted with a Chiropractic Vendor- American Specialty HealthCare (ASH) - to provide CMC chiropractic services</p> <p><u>To access CMC chiropractic benefits or find a chiropractor</u>, CMC members should be advised to call ASH at the toll free number (800) 848-3555</p> <p>To find out more about chiropractic coverage, CMC members can also call L.A. Care Member Services at the toll free number 1-888-522-1298 TTY/TDD 711</p> <p>L.A. Care Health Plan representatives are available 24 hours a day, 7 days a week, including holidays.</p>
L.A. Care	<u>Eye Exam/Vision Services</u>	<u>Dental Services</u>	<u>Acupuncture</u>	<u>Chiropractic</u>

**L.A. Care Health Plan
Benefit Grid for Vision, Dental, Acupuncture, and Chiropractic Services**

	Eye Exam/Vision Service	Dental Benefits	Acupuncture Benefits	Chiropractic Benefits
Covered	<p><u>L.A. Care Covered vision benefits are covered by L.A. Care but only for members up to age 19</u> and are the responsibility of and provided by L.A. Care for the following:</p> <ul style="list-style-type: none"> • Eye exam (deductible waived) No cost share • Glasses -1 pair per year <p>L.A. Care has contracted with VSP - to coordinate vision care benefits for L.A. Care Covered members.</p> <p><u>To access L.A. Care vision care and lenses benefits, or find an eye doctor, L.A. Care Covered members should be advised to call VSP at the toll free number 1-800-877-7195.</u></p> <p>To find out more about vision coverage, L.A. Care Covered members can call L.A. Care Member Services at the toll free number 1-855-222-4239</p> <p>L.A. Care Health Plan representatives are available 24 hours a day, 7 days a week, including holidays</p>	<p><u>L.A. Care Covered dental benefits are covered by L.A. Care</u> and are the responsibility of and provided by L.A. Care</p> <p>LA Care has contracted with Liberty Dental Plan to coordinate L.A. Care Covered member dental benefits under the L.A. Care Covered member's plan</p> <p><u>To access L.A. Care dental benefits, or find a dentist, L.A. Care Covered members should be advised to call Liberty Dental Plan at the toll free number 1-888-700-5243</u></p> <p>To find out more about dental coverage, L.A. Care Covered members can call L.A. Care Member Services at the toll free number 1-855-222-4239</p> <p>L.A. Care Health Plan representatives are available 24 hours a day, 7 days a week, including holidays.</p>	<p><u>L.A. Care Covered Acupuncture benefits are Covered under L.A. Care</u> and are the responsibility of and provided by L.A. Care.</p> <p>L.A. Care has contracted with American Specialty HealthCare (ASH) - to provide L.A. Care Covered Acupuncture services</p> <p><u>To access L.A. Care Covered Acupuncture benefits or find a Acupuncture provider, L.A. Care Covered members should be advised to call ASH at the toll free number (800) 848-3555</u></p> <p>To find out more about acupuncture coverage, L.A. Care Covered members can call L.A. Care Member Services at the toll free number 1-855-222-4239</p> <p>L.A. Care Health Plan representatives are available 24 hours a day, 7 days a week, including holidays</p>	<p><u>L.A. Care Covered Benefit Exclusion</u></p> <p>There is no coverage under L.A. Care L.A. Care Covered for Chiropractic Services</p>
PASC-SEIU	Eye Exam/Vision Service	Dental Services	Acupuncture	Chiropractic

**L.A. Care Health Plan
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	Eye Exam/Vision Service	Dental Benefits	Acupuncture Benefits	Chiropractic Benefits
	<p><u>PASC-SEIU Benefit Exclusion</u></p> <p>There is no coverage under L.A. Care or PASC-SEIU for routine vision services (eyeglasses and contact lenses)</p>	<p><u>PASC-SEIU Members Dental Services</u></p> <p>There is no coverage under L.A. Care for routine dental services (e.g., cleaning, cosmetic)</p> <p>However, routine dental coverage is offered separately and the PASC-SEIU can arrange and pay through a monthly payroll deduction to SEIU. For information, PASC-SEIU members should be advised to contact SEIU at 1-877-698-5829.</p>	<p><u>PASC-SEIU Benefit Exclusion</u></p> <p>There is no coverage under L.A. Care or PASC-SEIU for Acupuncture</p>	<p><u>PASC-SEIU Benefit Exclusion</u></p> <p>There is no coverage under L.A. Care or PASC-SEIU for Chiropractic Services</p>

BEHAVIORAL HEALTH SERVICES MADE SIMPLE

LOB	Outpatient Non-Specialty	Outpatient Specialty (high) and Inpatient	Substance Use
MEDI-CAL	Beacon	DMH	DPH
PASC-SEIU	Beacon	Beacon	Beacon
HEALTHY KIDS	Beacon	Beacon	Beacon
LA CARE COVERED	Beacon	Beacon	Beacon
CAL MEDICONNECT	Beacon	DMH (except inpt)	DPH
MEDI-CAL with L.A. Care and Medicare FFS or MA plans	Medicare FFS or MA plans	DMH	DPH

Non-Specialty: Outpatient and Office-based medication services and individual/group therapy.

Specialty: Medication services, targeted case management, crisis intervention/stabilization, and day treatment intensive/rehabilitation services for members with high BH risks.

For detailed information, see below.

Behavioral Health in Medi-Cal

PPG/PCP

Target Population: Children and adults in Managed Care Plans who meet medical necessity or EPSDT for Mental Health Services

Outpatient Services by PCP

(Within the scope of practice)

- ✓ Routine Screening for Emotional Health and substance misuse
- ✓ Outpatient Medication Treatment and Monitoring
- ✓ Brief Counseling/Support/Education
- ✓ Screening, Brief Intervention and Referral for Treatment (SBIRT) for Alcohol, new service by primary care setting

LA Care/Beacon 877-344-2858

Target Population: Children and adults in Managed Care Plans who meet medical necessity or EPSDT for Mental Health Services

Newly expanded Carved-in effective 1/1/14

- ✓ Individual/group mental health evaluation and treatment (psychotherapy)
- ✓ Psychological testing when clinically indicated to evaluate a mental health condition
- ✓ Psychiatric consultation
- ✓ Outpatient services for the purposes of monitoring medication treatment
- ✓ Outpatient laboratory, supplies and supplements

LA County DMH 800-854-7771

Target Population: Children and adults who meet medical necessity or EPSDT criteria for Medi-Cal Specialty Mental Health Services

Outpatient Services

- ✓ Mental Health Services (assessments plan development, therapy, rehabilitation and collateral)
- ✓ Medication Support
- ✓ Day Treatment Services and Day Rehabilitation
- ✓ Crises Intervention and Crises Stabilization
- ✓ Targeted Case Management
- ✓ Therapeutic Behavior Services

Residential Services

- ✓ Adult Residential Treatment Services
- ✓ Crises Residential Treatment Services

Inpatient Services

- ✓ Acute Psychiatric Inpatient Hospital Services
- ✓ Psychiatric Inpatient Hospital Professional Services
- ✓ Psychiatric Health Facility

LA County DPH 888-742-7900

Target Population: Children and adults who meet medical necessity or EPSDT criteria for Drug Medi-Cal Substance Use Disorder Services

Outpatient Services

- ✓ Outpatient Drug Free
- ✓ Intensive Outpatient (newly expanded to all populations)
- ✓ Narcotic Treatment Program
- ✓ Naltrexone

Residential Services

pregnant and postpartum women

Inpatient Services

- ✓ Voluntary Inpatient Detoxification Services (newly expanded with NO restriction of physical medical necessity)